



# EasyReporting: Frequently Asked Questions

## **1. What is EasyReporting?**

EasyReporting is a tool written specifically for use with J.D. Edwards World and EnterpriseOne ERP systems. It is aimed at end users who need easy access to the information in the databases for reporting purposes. EasyReporting utilises easy-to-use, pre-built functions and other utilities, to extract information from the databases.

## **2. How easy is EasyReporting to install and use?**

The Excel add-ins should take a matter of minutes to install, and users who are familiar with the J.D. Edwards data that they wish to retrieve and can use Excel, should be able to use the software with little or no training.

## **3. Which versions of Windows are supported?**

EasyReporting will run on all Windows versions from 2000 to Vista.

## **4. Which versions of Excel are supported?**

All versions of Excel are supported from Excel 2000, 2003, XP and Excel 2007.

## **5. Does EasyReporting run with World Software?**

Yes.

## **6. Does EasyReporting run with EnterpriseOne Software?**

Yes, EasyReporting will run with EnterpriseOne and has been tested and runs with the very latest versions of World and EnterpriseOne.

## **7. What happens if the J.D. Edwards software is upgraded from World to EnterpriseOne?**

If EasyReporting is installed whilst running World software, no re-installation is required if the J.D. Edwards system is upgraded to the latest release of EnterpriseOne. The only change required is in the ODBC set-up. There will be no need to upgrade the EasyReporting software and no additional license fees to pay.

## **8. Will EasyReporting work over non-J.D. Edwards databases?**

No, EasyReporting is a tool developed solely for J.D Edwards World and EnterpriseOne software. The functions delivered are written over specific J.D Edward's files.

**9. What if I have a requirement to extract data from a file that no function currently exists?**

Requests for additional functions to enhance the product can be submitted to EasyReporting for consideration and inclusion in future releases.

**10. Can I write reports over distribution as well as financial files?**

Yes, there are a number of functions that allow data to be extracted from distribution files.

**11. Are there any performance issues to be concerned about?**

Like any reporting tools that read data, the performance will be affected by the quantity of data that is selected for extraction. In the event that the volume of data becomes too large, data can be copied into a separate database (e.g. SQL) for the EasyReporting reports to run over.

**12. Is an evaluation copy of the software available?**

Yes. A 30-day evaluation copy is available, which is a full version of the software. Should you decide to purchase the EasyReporting, there is no need to re-install any new software or lose any reports developed, as a full Activation Code will then be issued.

**13. Can EasyReporting be installed on a Terminal or Citrix Servers?**

Yes, in distributed environments this is the ideal infrastructure to deploy EasyReporting on.

**14. How is EasyReporting licensed?**

The product can be licensed on a per site basis or by a per server basis. A site license would typically cover up to a maximum of 20 users. Maintenance is charged on an annual basis at 18% of the software license, to cover support and software updates.

**15. I have an office that uses double byte. Is this supported?**

Yes. The product has been tested and is currently being used by customers on double byte systems.

**16. Are reference sites available?**

Yes. There is also a fact-sheet containing customer testimonials available on the Whitehouse Consultants' website at:

<http://whitehouse-consult.co.uk/files/case-study-royal-caribbean.pdf>